

Classifications with Respect to the Issues raised in Pre bid meeting dt 26/12/23

Sr. No.	Name of Company/ Participant	Page Reference in the RFP/ Tender Document	Clause/ Point No. in the RFP/ tender	Clarification Sought/Change Request	Decision Taken by the Committee
1.	M/s Bonton Softwares Pvt Ltd	New Point Inclusion	NA	<p>The Bidder or any one of the consortium member should have implemented at least one System Integration project with IT Hardware and Software component for a value of 50 Crores for any state / central Govt or PSU within Last 5 years as on the date of submission.</p> <p><b>Reason:</b> As there is huge scope for integration of the Epos Devices with third party application and NIC servers and with other devices like weighing machines. It is recommended that system integration experience is also much required for choosing compatible SI in the qualification criteria.</p>	After the detailed deliberations, the committee decided that no consortium shall be allowed to participate in the bid.
2.	OASYS Cybernetics Pvt. Ltd.	6	2 Introduction	Kindly mention the Exact ePOS requirement. This will enable us to quote efficiently since this is rental basis service.(Built Own Operate)	It will be approx. around 5500-6000.
3.	OASYS Cybernetics Pvt. Ltd.	7	3 Objectives of the Project  d. Reduction of stake holders' grievances.	1) There No mention of Helpdesk explicitly as per Scope. Do we take up the objective of "Reduction of stakeholder's grievance to be helpdesk requirement? If the Department intends to include Helpdesk in the Scope of Work, then kindly mention Total Number of seats and the Operation Timings.	The bidder shall deliver services as per Service Level Benchmark as mentioned in the RFP.
4.	OASYS Cybernetics Pvt. Ltd.	12	Annexure-I	What are the make and models of the weighing scale to be integrated?	<b>Make and Model :-</b> Goldtech GTEP B-23 of M/S PRECISION ELECTRONIC

					INSTRUMENT CO., HARYANA
5.	OASYS Cybernetics Pvt. Ltd.	13	4.3.1.1 Mode 1: Fully Online Mode (FOM)	The SMS cost is in SI's Scope or Department Scope. Kindly confirm.	<b>This cost shall be borne by the Department.</b>
6.	OASYS Cybernetics Pvt. Ltd.	13	4.3.1.1 Mode 1: Fully Online Mode (FOM)	For the case in which, OTP Authentication is not possible, can the distribution happen based on Ration Card Number. Kindly confirm.	<b>No, only in case of those parts of the development blocks where no internet connectivity available.</b>
7.	M/s Evolute Fintech Innovations Pvt Ltd	15.16	4.6.4 & 4.6.5	please clarify on if " Server " related hardware and software and related integration is also in the scope of the bidder work and comes under the same estimated value of 6CR per annum.	<b>Server related Hardware/ Software will be provided by the NIC as technical partner.</b>
8.	OASYS Cybernetics Pvt. Ltd.	16	4.6.5	Kindly clarify ePOS Server provided by SI or Department.	<b>It will be provided by the department.</b>
9.	M/s Evolute Fintech Innovations Pvt Ltd	19	4.6.8 Compliances	Please clarify if the bidder can bid with both e-pos and Tablet with different commercials for both, provided bidder satisfies all the PQ & TQ criteria.	<b>Yes. the bidder can bid for both e-pos and Tablet device.</b>
10.	M/s Bonton Softwares Pvt Ltd	20	4.7.1	The Bidder must be a company incorporated in India, registered under the Company's Act 1956 as amended from time to time / society registered under society registration Act/ Firm/ Partnership firm registered under Partnership Act. No joint venture/ consortium is allowed.  <b>Change Request:</b> We kindly request your consideration to <b>permit a joint venture or consortium (1+1)</b> for this project.	<b>No consortium/ joint venture is allowed.</b>

				<p><b>Reason:</b></p> <ol style="list-style-type: none"> <li>1. There are companies in India which could produce quality ePOS hardware but do not have experience in development and integration of PDS Software to NIC server and to other third party application and weighing machines etc.</li> <li>2. But the above could be satisfied by Strong System Integrator Company of Large IT infra experience.</li> <li>3. States Like Tamil Nadu, Punjab, Haryana have allowed consortium for ePos supply, installation, and integration of PDS Software and integration to NIC platform. So, we Request you to consider consortium to ensure the quality of both Hardware and Software deliverables and for a sustainable solution.</li> </ol>	
11.	<b>Mantra Softech India Pvt. Ltd.</b>	20	Point No-01 4.7 Qualification/Eligibility Criteria	We request you kindly allow joint venture/consortium. · Joint Venture/ Consortium with maximum of 3 partners is allowed provided that each Partner/ member must have at least 26% share, which shall be maintained till the currency of the contract.	<b>No consortium/ joint venture is allowed.</b>
12.	<b>M/s Bonton Softwares Pvt Ltd</b>	21	4.7.3 	The Bidder shall be OEM of ePoS/ Tablet device.	<b>No, only OEM shall participate in the bid.</b>

No authorized agency is allowed to participate on behalf of the OEM.

**Change Request:**

Here we request you to allow **OEM authorized company** with **MAF** (Manufacturing Authorization Form) to bid

**Reason:**

1. There are OEMs of ePOS devices in India which could produce quality hardware but do not have experience in development and integration of PDS Software to NIC server and to other third party application and weighing machines etc. So only allowing the OEM for the entire Scope would not satisfy the client Requirement.
2. As to manage the Huge infrastructure of Hardware and Software and Huge database It is required to onboard the System Integrator with experience of managing IT hardware and Software for successful delivery of the project to the client.
3. Allowing only OEM bidder is very restrict nature of the bid, so allow SI (system integrators) also to participate

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13.	<b>Mantra Softech India Pvt. Ltd.</b>	21	Point 4.7 No-03 Qualification/Eligibility Criteria	We request you kindly allowed OEM/ authorized agency.	<b>Only OEM allowed.</b>
14.	<b>Mantra Softech India Pvt. Ltd.</b>	21	Point 4.7 No.-07 Qualification/Eligibility Criteria	We request you kindly consider Govt. of India D.O. No. 14(12)/2014/Comp. Dated: 19 <sup>th</sup> April, 2021 Suggestive minimum technical specifications for Tablet devices and ePoS devices. For Aadhaar Enabled Payment System (AePS) - PCI 6.0, EMV L1, L2 and L3. not required.	<b>Certifications:</b> i. IP54 (Mandatory) ii. BIS (Mandatory) iii. CE (Mandatory) iv. RoHS (Mandatory) v. PCI 6.0 (optional) vi. EMV L1, L2 and L3 (optional)
15.	<b>OASYS Cybernetics Pvt. Ltd.</b>	21	4.7 Qualification/Eligibility Criteria clause No.6	Kindly amend STQC L0 / L1 certification based on UIDAI guidelines.	<b>Iris scanner should be STQC L0 and biometric scanner should be STQC L1 issued by the competent authority.</b>
16.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	21	4.7 Qualification/Eligibility Criteria	Please amend this clause as : *if OEM is directly bidding then OEM cannot give MAF to any other bidder. * An OEM if in case not bidding directly can give MAF to only one bidder. If in case OEM issues MAF to multiple bidders all the respective bids of that particular OEM bill will be rejected. *As Iris and Fingerprint scanners (as per point 16) are of different entities and have equal importance hence the respective OEMs if having the eligibility criteria of the respective supplies as per point 12 shall be allowed to bid directly or through the single partners.	<b>No changes required.</b>

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				This will allow to have more participation of bidders with a competitive bids.	
17.	M/s Evolute Fintech Innovations Pvt Ltd	21	4.7 Qualification/Eligibility Criteria	please consider IP 54 and above with PCI 5.0 and above to have more competitive bid s and as these certifications are related to the product and are to be considered under technical evaluation instead and are not related to the basic bidders eligibility / qualification related to experience, turnover etc., kind of requirements . These technical related product certifications in PQ / eligibility criteria limits the bidders scope to participate in the bid.	<b>Certifications:</b> <b>i. IP54 (Mandatory)</b> <b>ii. BIS (Mandatory)</b> <b>iii. CE (Mandatory)</b> <b>iv. RoHS (Mandatory)</b> <b>v. PCI 6.0 (optional)</b> <b>vi. EMV L1, L2 and L3 (optional)</b>
18.	M/s Bonton Softwares Pvt Ltd	22	4.7.12	<p>The Bidder should have supplied and installed at least 5000 ePoS/ Tablet devices in India to any Government or State/ Centre Govt. PSU during the last 5 years either directly or through his authorized dealer i.e. FY 2017-18,2018-19,2019-20, 2020-21, 2021-22.</p> <p><b>Change Request:</b></p> <p><b>The Bidder or any one of the consortium</b> should have supplied and installed at least 5000 ePoS/Tablet devices / Biometric devices (Fingerprint &amp; IRIS) / AeBAS in India to any Government or State/ Centre Govt. PSU during the last 5 years either directly or through his authorized dealer i.e. FY 2017-18,2018-19,2019-20, 2020-21, 2021-22.</p>	<b>No amendment required.</b>

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				<p><b>Reason:</b> Requesting to allow the consortium with respect to reason mention in <b>Point 1</b></p> <p>And also include AeBAS and finger print and Finger print Biometric with respect to the scope of deliverables.</p>	
19.	M/s Bonton Softwares Pvt Ltd	22	4.7.12	<p>Detail of the Technical Specifications of proposed ePoS/tablet device as per the requirement of the RFP.</p> <p><b>Clarification Sought:</b></p> <p>As the minimum suggestive Specification from the <b>Ministry of Consumer Affairs Food &amp; Public Distribution</b> as per D.O. No. 14(12)/2014/Comp. Dated: 19<sup>th</sup> April, 2021</p> <p>Here we suggest to amend the specification as per the above G.O from GOI for more competitive participation.</p>	<p><b>Necessary Changes have been made in RFP. Please refer to the amendments in RFP uploaded on the website.</b></p> <p><b>No further changes shall be made.</b></p>
20.	Mantra Softech India Pvt. Ltd.	22	Point No-08 4.7 Qualification/Eligibility Criteria	<p>We request you kindly consider Govt. of India D.O. No. 14(12)/2014/Comp. Dated : 19th April, 2021 Suggestive minimum technical specifications for Tablet devices and ePoS devices.</p>	<p><b>Necessary Changes have been made in RFP. Please refer to the amendments in RFP uploaded on the website.</b></p> <p><b>No further changes shall be made.</b></p>
21.	Mantra Softech India Pvt. Ltd.	22	Point No-09 4.7 Qualification/Eligibility Criteria	<p>We request you kindly add- The bidder should not have been blacklisted for fraudulent and corrupt practices or for any reason by Central Government or</p>	<p><b>Self-declaration that the bidder should not have been blacklisted for fraudulent and corrupt</b></p>



				<p>any State Government- Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid. The Bidder should not been ever insolvent, in receivership, bankrupt or being wound up, doesn't have its affairs administered by court or judicial officer, doesn't have our business activities suspended. And their directors, partners and officers have not been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications as on date of submission of bid or not have been otherwise disqualified pursuant to debarment proceedings.</p> <p><b>Note: Shall be applicable for all members of the Consortium/Joint Venture in case of Consortium/Joint Venture</b></p>	<p><b>practices or for any reason by Central Government or any State Government Department/ PSU/ Agency/ Organization in India for the last 5 years (2017-18, 2018-19, 2019-20, 2020-21, 2021-2022) at the time of submission of the Bid.</b></p>
22.	Mantra Softech India Pvt. Ltd.	22	Point No-10 4.7 Qualification/Eligibility Criteria	<p>We request you kindly consider Govt. of India D.O. No. 14(12)/2014/Comp. Dated: 19th April, 2021 Suggestive minimum technical specifications for Tablet devices and ePoS devices.</p>	<p><b>Necessary Changes have been made in RFP. Please refer to the amendments in RFP uploaded on the website. No further changes shall be made.</b></p>
23.	Mantra Softech India Pvt. Ltd.	22	Point No-12 4.7 Qualification/Eligibility Criteria	<p>We request you to kindly consider - The Bidder should have supplied and installed at least 5000 ePoS/ Tablet devices/ Biometric devices (Fingerprint &amp; IRIS)/ AeBAS in India to any of the Central Department/ Ministry/ State Government/ UT/</p>	<p><b>Scheduled commercial/ cooperative banks have been inserted in the RFP.</b></p>

				PSUs/Banks/ Statutory bodies/Private company during the last 5 years either directly or through his authorized dealer i.e. FY 2017-18,2018-19,2019-20, 2020-21, 2021-22.	
24.	M/s Evolute Fintech Innovations Pvt Ltd	22	4.7 Qualification/Eligibility Criteria	Please make its as " The Bidder should have supplied and installed at least 5000 ePoS/Tablet devices/Iris scanners/Fingerprint scanners in India to any Government or State/ Centre Govt. PSU / Banks during the last 5 years either directly or through his authorized dealer i.e. FY 2017-18,2018-19,2019-20, 2020-21, 2021-22.	<b>Scheduled commercial/ cooperative banks have been inserted in the RFP.</b>
25.	M/s Bonton Softwares Pvt Ltd	23	4.7.15	The ePoS / Tablet Device shall be manufactured or assembled in India by the bidder.  <b>Change Request:</b>  The ePoS / Tablet Device shall be manufactured or assembled in India by <b>the bidder or any one of the Consortium.</b>  <b>Reason:</b> Requesting to allow the consortium with respect to reason mention in <b>Point 1</b>	<b>OEM only. No changes.</b>
26.	M/s Bonton Softwares Pvt Ltd	23	4.7.14	CMMI level 3 and above  <b>Change Request:</b> Bidder or any one of the consortium members should possess CMMI III or above	<b>No changes.</b>

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				<b>Reason:</b> Requesting to allow the consortium with respect to reason mention in <b>Point 1</b>	
27.	M/s Evolute Fintech Innovations Pvt Ltd	23	4.7 Qualification/Eligibility Criteria	Please substitute this clause by satisfying with having additional turnover for having more prospective bids. Please remove and amend the clause accordingly.	<b>No changes required.</b>
28.	M/s Evolute Fintech Innovations Pvt Ltd	23	4.7 Qualification/Eligibility Criteria	Please make this mandate for Iris scanner as they are also functionally important in this project.	<b>Biometric Iris Scanner shall also be manufactured/ assembled in India.</b>
29.	Mantra Softech India Pvt. Ltd.	23	Point No.-14 4.7 Qualification/Eligibility Criteria" CMMI level 3 and above	We request you kindly consider Govt. of India D.O. No. 14(12)/2014/Comp. Dated: 19 <sup>th</sup> April, 2021 Suggestive minimum technical specifications for Tablet devices and ePoS devices. Or CMMI level 3/ISO and above.	<b>Either the OEM should have ISO 9001:2015 certification or CMMI Level 3 and above certification. Amendments made in the RFP.</b>
30.	M/s Evolute Fintech Innovations Pvt Ltd	24.57.58	4.8 Bidding Schedule	Please exempt the Tender document & Bid Processing Fee (Non-Refundable) & EMD (Earnest Money Deposit) for all the MSME registered bidders having valid UDYAM registration number.	<b>No exemption.</b>
31.	M/s Evolute Fintech Innovations Pvt Ltd	31	4.12.1e-PoS	please make it mandate as the per the latest availability of Linux 6.5.8 ref: <a href="https://www.kernel.org/">https://www.kernel.org/</a> ; The Linux Kernel Archives, keeping in view of all other latest specifications mentioned for e-pos.	<b>The specifications in case of Linux 6.4.11 or above, Android 11 or above and Windows 11 or above.</b>
32.	M/s Evolute Fintech Innovations Pvt Ltd	32	4.12.1e-PoS	we request Department to have a practical feasibility review on the availability of the upgradable GSM modules in the market.	<b>Device should be 4G compatible. The condition of 5G omitted in the RFP.</b>
33.	M/s Evolute Fintech	33	4.12.1e-PoS	we request Department to have a practical feasibility review on the	<b>Device should be 4G compatible.</b>

	<b>Innovations Pvt Ltd</b>			readiness of availability with such dual GSM modules in the market.	<b>The condition of 5G omitted in the RFP.</b>
34.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	33	4.12.1e-PoS	please clarify us on the importance of non thermal printer , because of high maintenance cost as information by SMS provision is also in the scope of the project. Thermal printers are widely available in the market and with less maintenance and please consider to allow bidding with both thermal / non thermal printers.	<b>Thermal printer, inbuilt or external. (For non-thermal considered). Necessary changes made in the RFP.</b>
35.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	34	4.12.1e-PoS	As all the latest terminals have high gain GSM modules with 4G and WIFI connectivity, please remove this clause as it is meant only for the terminals having limitations in OS to use only low quality GSM and Wi-Fi modules.	<b>No external antenna is required. This condition is omitted in the RFP.</b>
36.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	34	4.12.1e-PoS	please make front and rear camera mandate for epos terminal keeping in view of ease of operations such as barcode and QR code reading functionalities.	<b>Rear camera is not mandatory but shall be desirable and front camera is essential.</b>
37.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	35	4.12.2Tablet	we request Department to have a practical feasibility review on the availability of the upgradable GSM modules in the market.	<b>4G is required</b>
38.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	36	4.12.2Tablet	we request Department to have a practical feasibility review on the readiness of availability with such dual GSM modules in the market.	<b>4G is required</b>
39.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	36	4.12.2Tablet	please clarify us on the importance of non thermal printer , because of high maintenance cost as information by SMS provision is also in the scope of the project. Thermal printers are widely available in the market and with less maintenance and please consider	<b>Thermal printer inbuilt or external</b>

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				to allow bidding with both thermal / non thermal printers.	
40.	M/s Evolute Fintech Innovations Pvt Ltd	37	4.12.2Tablet	As like point 13 and 15 we request to allow and consider point 16 also with external/ internal PCI PED terminal having with all the required EMV and PCI PTS certifications which are widely used as per the standards of NPCI. Please consider and amend the clause accordingly.	As per amended RFP/Tender.
41.	M/s Evolute Fintech Innovations Pvt Ltd	38	4.12.2Tablet	As all the latest Tablets have high gain GSM modules with 4G and WIFI connectivity, please remove this clause as it is meant only for the e-pos terminals having limitations in OS to use only low quality GSM and Wi-Fi modules.	Additional antenna is not required.
42.	M/s Evolute Fintech Innovations Pvt Ltd	39.46.47	4.14 Manner of uploading of Financial Bid & 4.18 Financial / Business model	Please clarify the priority model of selection preference to Department for having genuine modality of participation by all the bidders.	The department shall take decision on the basis of lowest financial expenditure involved during the project period of 5 years.
43.	M/s Evolute Fintech Innovations Pvt Ltd	44	4.17 Implementation Schedule:	please make it at Shimla or New Delhi NIC HQ under the supervision of representation by DFPD, for better convenience to all the bidders.	The bidder shall demonstrate and submit one sample of each proposed ePoS/ Tablet device in the office of FCS&CA at Shimla on the day of opening of their technical Bid. Further, The successful bidder shall integrate the ePos / Tablet device with NIC software at NIC Hyderabad or other

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					<b>location decided by the department.</b>
44.	<b>OASYS Cybernetics Pvt. Ltd.</b>	53	Clause No.4.23	We request to consider Wilful damages can be considered by investigating damaged Pos / peripherals and conclude within 30 days from the reporting date.	<b>No change</b>
45.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	59	4.25.12 Payment of Performance Bank Guarantee:	please make the PBG as 3% keeping in view of the operational expenditure of the bidder.	<b>PBG reduced to 5% from 10%.</b>
46.	<b>M/s Evolute Fintech Innovations Pvt Ltd</b>	75	Annexure—X	please clarify on the Iris scanner specifications as the same are not mentioned in the document.	<b>Iris scanner should be L0 STQC compliant.</b>
47.	<b>OASYS Cybernetics Pvt. Ltd.</b>	93	4.19 Buy back option (mandatory for each bidder)	We understood that buyback option will be effective only after the project completion Figure.	<b>This buy back option shall be applicable during the project timeline i.e. after completion of 2 years timeline of the project.</b>
48.	<b>MobiOcean Technologies Pvt. Ltd.</b>	20.21	Clause 4.7 Qualification/Eligibility Criteria Sr. No. 1	We humbly request the Department to consider Consortium/JV with OEM	<b>No consortium shall be allowed to participate in the bid. Only OEM shall participate.</b>
49.	<b>MobiOcean Technologies Pvt. Ltd.</b>	21	Clause 4.7 Qualification/Eligibility Criteria Sr. No. 3	We humbly request the Department to consider Consortium/JV with OEM	<b>No consortium shall be allowed to participate in the bid. Only OEM shall participate.</b>
50.	<b>MobiOcean Technologies Pvt. Ltd.</b>	21	Clause 4.7 Qualification/Eligibility Criteria Sr. No. 6	Since IRIS scanners are not L1 and ONLY Fingerprint scanners are L1 certified, we humbly request the Department to kindly revise the clause to clearly state that L1 STQC certificate required for Fingerprint	<b>The fingerprint device with the ePoS / Tablet Device shall be STQC L1 Certified and the IRIS scanner used the ePoS / Tablet Device</b>

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				scanner and STQC certificate for IRIS scanner	<b>shall be STQC L0 Certified</b>
51.	MobiOcean Technologies Pvt. Ltd.	21	Clause 4.7 Qualification/Eligibility Criteria Sr. No. 7 Pt. i	We humbly request the Department to consider IP54 as the minimum criteria since that suffices for accidental water exposure safety of Android POS Terminals	<b>Certifications:</b> <b>i. IP54 (Mandatory)</b>
52.	MobiOcean Technologies Pvt. Ltd.	21	Clause 4.7 Qualification/Eligibility Criteria Sr. No. 7 Pt. vi	We humbly request the Department to consider L1 & L2 certified devices, L3 certification is Bank specific and has an additional cost. As and when card payments is to be enabled L3 certification can be done and existing POS Terminals can be enabled for payments post certification with minimal efforts.	<b>Optional/ only for successful bidder</b>
53.	MobiOcean Technologies Pvt. Ltd.	23	Clause 4.7 Qualification/Eligibility Criteria Sr. No. 13	We humbly request the Department to consider an average Annual Turnover of Rs. 20 Crores in the last 05 years in order to allow MSME segment organisations to bid.	<b>Not accepted</b>
54.	MobiOcean Technologies Pvt. Ltd.	24	Clause 4.8 Bidding Schedule Sr. No. 4	We humbly request the Department to consider waiver of EMD deposit for MSME category organisations in order to enable a larger participation.	<b>Not accepted</b>
55.	MobiOcean Technologies Pvt. Ltd.	31	Clause 4.12.1 e-PoS S. No. 1 Processor	We humbly request the Department to consider processor speeds of 1.2Ghz and above in Quad Core configuration. Since, the Android POS devices are locked and no additional applications can be installed/used without the Department's permission the Android POS Terminal performs at optimal levels with lower speeds as well.	<b>Not accepted</b>
56.	MobiOcean Technologies Pvt. Ltd.	31	Clause 4.12.1 e-PoS S. No. 2 operating System	We humbly request the Department to consider Android 10 or above. Since, L1 & L2 certified Android POS	<b>Considered only for Android 11 or above</b>

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				devices currently available within India are Android 10 or lower.	
57.	MobiOcean Technologies Pvt. Ltd.	31	Clause 4.12.1 e-PoS S. No. 3 Memory	We humbly request the Department to consider memory of 2GB for Android. Since, the Android POS devices are locked and no additional applications can be installed/used without the Department's permission the Android POS Terminal performs at optimal levels with 2 GB RAM.	Not accepted
58.	MobiOcean Technologies Pvt. Ltd.	32	Clause 4.12.1 e-PoS S. No. 5 Communication	We humbly request the Department to consider 4G connectivity. Since, the FPS transactions are not heavy in nature they can be easily done over a 4G connectivity. Also, 5G connectivity is more relevant for low latency high bandwidth transactions like Autonomous vehicle control or Gaming it is not advisable to consider 5G technology for FPS shops as it may adversely impact the battery life of the Android POS Terminals without actually providing any significant improvement in the Transactions.	Considered for 4G connectivity
59.	MobiOcean Technologies Pvt. Ltd.	32	Clause 4.12.1 e-PoS S. No. 9 Battery	We humbly request the Department to consider Battery of 4000mAh for Android. Since, the Android POS devices are locked and no additional applications can be installed/used without the Department's permission the Android POS Terminal do not require larger batteries. We would also like to submit to the Department to consider the Voltage of the battery since a lower voltage battery may not last as long as a lower mAh but higher voltage rating battery. Kindly consider	Not accepted

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				3.7V and 7.6V batteries with relevant mAh capacity.	
60.	MobiOcean Technologies Pvt. Ltd.	33	Clause 4.12.1 e-PoS S. No. 11 SIM & SAM Slot	For 5G, same as Pt. 11 above  For dual SAM Slots - We would like to humbly request the department to consider Android POS devices with atleast 01 SAM slots since SAM slots is an obsolete technology used in older generation POS terminals where a physical SAM module was required to be inserted into the Terminal for enabling payments and other security features. In more advanced and latest Android POS Terminals a single SAM slot shall suffice as all other security requirements are taken care of by virtual Keys and Certificate Burning at the OS level.	<b>Device should be 4G compliant. 5G requirement is omitted.</b>
61.	MobiOcean Technologies Pvt. Ltd.	34	Clause 4.12.1 e-PoS S. No. 21 Environment, Health & Safety Durability, Humidity, EMI /EMC Compliance	We humbly request the Department to kindly consider 1.2mtr for Drop/Free Fall height since Android POS are designed for such impact only. Higher height impact protection is not available in POS devices.	<b>Height 1.2 meter is accepted.</b>
62.	MobiOcean Technologies Pvt. Ltd.	59	Clause 4.25.12 Payment of Performance Bank Guarantee	We humbly request the Department to kindly consider PBG of 3% as per the revised Ministry of Finance Memo No. F.1/2/2023-PPD Dt. 03.04.2023	<b>5% PBG</b>
63.	OASYS Cybernetics Pvt. Ltd. Revised	13	4.3.1.1 Mode 1: Fully Online Mode (FOM) x. Once the sales transactions are recorded in the server, SMS will get generated and sent to the registered mobile number giving the	The SMS cost is in SI 's Scope or Department Scope. Kindly confirm.	<b>To be borne by the Department</b>

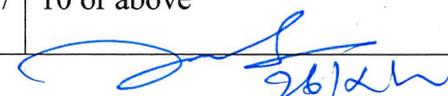
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			details of the transaction		
64.	OASYS Cybernetics Pvt. Ltd. Revised	13	4.3.1.1 Mode 1: Fully Online Mode (FOM)  xii. The beneficiary may opt for Biometric/ IRIS/ OTP based transaction. If the authentication through FINGER or IRIS of a particular beneficiary fails 2 times, the transaction mechanism will automatically switch to One Time Password.	For the case in which, OTP Authentication is not possible, can the distribution happen based on Ration Card Number. Kindly confirm.	No, only in case of those parts of the development blocks where no internet connectivity available.
65.	OASYS Cybernetics Pvt. Ltd. Revised	7	Objectives of the Project d. Reduction of stake holders' grievances.	1) There No mention of Helpdesk explicitly as per Scope. Do we take up the objective of "Reduction of stakeholder's grievance to be helpdesk requirement? If the Department intends to include Helpdesk in the Scope of Work, then kindly mention Total Number of seats and the Operation Timings.	The bidder shall deliver services as per Service Level Benchmark as mentioned in the RFP, hence, decision is to be taken accordingly by the bidders.
66.	OASYS Cybernetics Pvt. Ltd. Revised	16	4.6.5 Functionality of ePoS/tablet device Server	Kindly clarify ePOS Server provided by SI or Department.	Server to be provided by the Department
67.	OASYS Cybernetics Pvt. Ltd. Revised	53	Clause No.4.23 General Clause	We request to consider Wilful damages can be considered by investigating damaged Pos/ peripherals and conclude within 30 days from the reporting date.	To be finalized after issuance of LoI and during execution of contract
68.	OASYS Cybernetics	6	Introduction The Department is planning to replace the	For Aadhar enabled payment system, there is no need for magnetic payment card reader (Point No.15 of ePoS	Magnetic Payment Card Reader for digital payment • Should be as

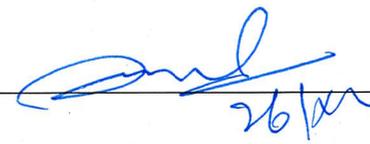
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	<b>Pvt. Ltd. Revised</b>		existing ePoS/ Tablet devices at FPSs in the State with advanced ePoS/ Tablet devices having Finger+Iris Scanner, QR Code reader, Aadhaar Enabled Payment System (AePS) alongwith provisions for integration with Electronic Weighing Scale through USB and Bluetooth, having WIFI as well as 4G or higher SIM slot connectivity as per the technical specification requirements mentioned in the bid.	specification.Pg.No.33). So we request you to remove this clause.	<b>per PCI (Payment Card Industry) Security Standards and EMV Standards (OPTIONAL)</b>
69.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	21	4.7 Qualification/Eligibility Criteria Point 7  Certifications: i. IP66 ii. BIS iii. CE iv. RoHS v. PCI 6.0 vi. EMV L1, L2 and L3.	We request you to amend as, i. IP54 ii. BIS(in the name of Bidder) iii. CE iv. RoHS v. PCI 6.0 vi. EMV L1, L2 and L3.	<b>Certifications:</b> i. IP54 (Mandatory) ii. BIS (Mandatory) iii. CE (Mandatory) iv. RoHS (Mandatory) v. PCI 6.0 (optional) vi. EMV L1, L2 and L3 (optional)
70.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	22	4.7 Qualification/Eligibility Criteria Point 9  A self-declaration that the bidder has not been blacklisted by any	We request to amend as, "A self-declaration that the bidder has not been blacklisted or terminated by any Government and State/ Centre Govt. PSU during the last 5 years i.e. FY 2017-18,2018-19,2019-20,2020-21,2021-22. If any firm is found	<b>Self-declaration that the bidder should not have been blacklisted for fraudulent and corrupt practices or for any reason by Central Government or any</b>

			Government and State/ Centre Govt. PSU during the last 5 years i.e. FY 2017-18,2018-19,2019-20,2020-21,2021-22. If any firm is found blacklisted by any Government and State/ Centre Govt. PSU during last 5 years from last date of submission of tender, the bidder will not participate by whatever name.	blacklisted or terminated by any Government and State/ Centre Govt. PSU during last 5 years from last date of submission of tender, the bidder will not participate by whatever name."	<b>State Government Department/ PSU/ Agency/ Organization in India for the last 5 years (2017-18, 2018-19, 2019-20, 2020-21, 2021-2022) at the time of submission of the Bid. Added in the RFP.</b>
71.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	44	4.17 Implementation Schedule:point5  Supply, Installation and commissioning of ePoS/ Tablet device at each FPS alongwith operational training to the FPS holders and mobile footprint survey.(T + 60 days)	We request you to amend the clause timeline as T+90 days.	<b>Not accepted</b>
72.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	31	General-ePoS specification	We request you to amend ePoS specification as per Government of India , Department of Food & Public Distribution , Ministry of consumer Affairs , Food & public Distribution , New Delhi vide D.O No.14(12)/2014/Comp. Dated:19th April , 2021	<b>Necessary Changes have been made in the RFP as per requirement of the department of FCS&amp;CA, HP. No further changes shall be made. Please refer to the amendments in the RFP.</b>
73.	<b>OASYS Cybernetics</b>	30	4.12 Technical specifications of ePoS / Tablet device	We request you to amend as Android 10 or above	<b>Considered</b>



	<b>Pvt. Ltd. Revised</b>		Sl.No.2 Operating System (OS)  Android 13.0 or higher		
74.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	30	4.12 Technical specifications of ePoS / Tablet device Sl No.6 Connectivity (Communication)  <ul style="list-style-type: none"> <li>• Should support 4G and 5G both networks</li> <li>• Wi-Fi (version-6), Ethernet and Bluetooth 5.3</li> <li>• Device should support GPS feature</li> <li>• The deployed devices shall comply with the internet protocol version (IPV4 and IPV6)</li> </ul>	We request you to amend as 4G LTE/3G/2G Wi-Fi Version 5 Bluetooth 5.0	<b>Communication Shall support 4G network. 5G requirement omitted.</b>
75.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	30	4.12 Technical specifications of ePoS / Tablet device Sl No.13 Printer Integrated or external 2" or higher printer (Non Thermal)	We request you to amend as 2" Integrated Thermal printer	<b>Thermal printer, integrated or external</b>
76.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	30	4.12 Technical specifications of ePoS/ Tablet device Sl. No.21 Environment & Security  Drop/ Free Fall Test, in unpacked, switched off and normal handling	We request you to amend as Drop/ Free Fall Test, in unpacked, switched off and normal handling conditions (Height : 1 meter, Total no. of falls : 10)	<b>Height 1.2 meter accepted.</b>

  
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			conditions (Height : 2 meters, Total no. of falls : 10)	
77.	<b>OASYS Cybernetics Pvt. Ltd. Revised</b>	91.92	Financial Bid Document  Financial Bid (Rental Mode) and Financial Bid (Purchase Mode)	We request you to consider either one of the mode.Rental OR Purchase.  <b>Not accepted</b>

  
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**(R. K. Gautam), IAS**  
**Director, Food, Civil Supplies &**  
**Consumer Affairs, H.P., Shimla-9**  
**Ph. No. 0177-2623749**